Thank you, East Baton Rouge Parish School Systems, for continuing to choose T-Mobile for your wireless data needs. We are excited to provide you with T-Mobile’s blazing fast Franklin T9 Hotspot device!

We’ve provided some basic information to assist you with your new device below.

- Please see your “start guide” booklet included in the box.
- Install SIM per the directions below
- Please visit this link at your leisure should you want to learn more about the Franklin T9. This is where you will be able to browse for help, ask questions, Tech Specs How To’s, and Troubleshooting
  Visit the troubleshooting link for self-help tools. T-Mobile Support: 1-844-341-4834

To connect to your hotspot, follow these steps:

- Make sure your Mobile Hotspot is turned on.
- Select the Wi-Fi Network Name
- The Mobile Hotspot network name (SSID) and password can be found on the device display. Just press the Power/Menu button shortly when the display is on.

How to power on & off the device:

- Press the Power/Menu button on the mobile hotspot for 3 seconds. The LED indicator will light up and the display screen will turn on. Wait for the Network and Wi-Fi indicators to come on.
- When the Network and Wi-Fi icons light up blue, the Wi-Fi connection is enabled.
- Press the Power/Menu button on the mobile hotspot until "Goodbye" message appears on the display screen. The LED indicator light will also turn off. The device is now OFF.

T-Mobile Support: 1-844-341-4834